

# Quarterly Newsletter

**cusack partners**

property management | maintenance | investment



February 2026



## A Message From the Director

To our valued property owners and tenants, I would like to personally thank you for the trust and confidence you place in Cusack Partners Property Management. Whether you are an owner entrusting us with your investment, or a tenant who calls one of our properties home, you are a vital part of our business. Behind the scenes, our focus is always on building strong systems, supporting our people, and ensuring every property is managed with care, diligence, and professionalism. We believe that great property management is built on clear communication, accountability, and long-term relationships — and these values continue to guide every decision we make.

This quarter represents an important milestone for our company, with growth across our team and leadership structure. I am incredibly proud of the people who make Cusack Partners what it is today, and confident that the changes we are implementing will continue to deliver better outcomes for both owners and tenants. Thank you for being part of our journey. We look forward to continuing to support you now and into the future.

Warm regards,

*Dion Cusack*  
Dion Cusack  
Managing Director



In this newsletter you can expect:

Major Announcement

Welcome to the Team

Did You Know

Maintenance Matters

Communication Is Key

Compliance



## Major Announcement: Promotion to General Manager

We are delighted to announce the promotion of Christina Eichler to the role of General Manager, effective 1 April 2026.

Christina has played a pivotal role in revitalising and strengthening our property management operations. Since joining the business, she has implemented clear processes and procedures, lifted service standards, and championed transparency and communication across every aspect of our operations.

Her leadership style is hands-on, solutions-focused, and driven by a genuine commitment to both clients and tenants. Christina's promotion recognises her dedication, work ethic, and the positive impact she continues to make within Cusack Partners.

Please join us in congratulating Christina on this well-earned achievement.



## Welcome to the team Cody

We're proud to welcome Cody McLean to the Cusack Partners team as our Head Maintenance Technician. With extensive hands-on experience across both Canada and New Zealand, Cody brings a wealth of technical knowledge, dedication, and professionalism to the role. Known for his exceptional time management, strong work ethic, and positive attitude, Cody is committed to delivering high-quality maintenance outcomes and reliable service for our owners and tenants alike.



## Did You Know?

Regular routine inspections are about more than just protecting the property — they are a proactive tool for identifying maintenance issues early, helping to minimise long-term repair costs and ensuring each home remains safe, compliant, and comfortable for our tenants.

We conduct inspections at a minimum of every three months and utilise the latest 360° imaging technology, which goes well beyond standard photographs. This technology creates a complete 360-degree snapshot of every room, allowing us to capture consistent, like-for-like images from one inspection to the next. By comparing previous and current inspections side by side, we can clearly track changes over time, identify emerging issues early, and provide transparent, detailed reporting to property owners.



## Maintenance Matters:

We prioritise preventative maintenance wherever possible, as addressing minor issues early often prevents larger, more costly problems down the track and helps preserve the long-term value of your investment.

Maintenance matters to us, and we believe it should always be carried out by qualified, skilled tradespeople who are reliable, professional, and trustworthy. That's why we've introduced our own in-house property services division — ensuring consistent standards, faster response times, and complete confidence that all work is completed to the level we expect for our owners and tenants.



## Communication is KEY:

Clear and timely communication is one of our core values. Whether it's maintenance updates, inspection feedback, or tenancy changes, our goal is to keep all parties informed and confident at every stage.



## Compliance:

Legislation and compliance requirements continue to evolve. Our team stays up to date with industry changes to ensure all properties are managed in line with current regulations, giving owners peace of mind.

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## Looking Ahead

As we continue to grow, our focus remains firmly on providing professional, transparent, and proactive property management services. With strong leadership, an expanding team, and clear systems in place, we are excited about what the coming months will bring.

If you have any questions, feedback, or would like to discuss your property management needs, our team is always here to help.

Thank you for reading!

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