

# Quarterly Newsletter

cusack partners

property management | maintenance | investment

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May 2026



## A Message From the Director

To our valued property owners and tenants,  
As we move into the next quarter of 2026, I would like to sincerely thank you for your continued trust in Cusack Partners.

This period marks an exciting phase of growth and refinement within our business. Our focus remains clear — delivering a professional, transparent, and results-driven property management experience while continuing to evolve the services we offer.

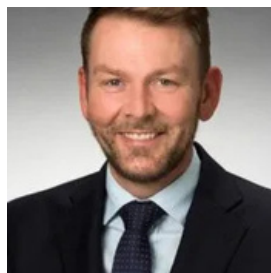
A key highlight this quarter is the strengthening of our Property Services division, alongside the introduction of a new, enhanced management-level structure designed to deliver even greater value, efficiency, and accountability for our clients.

We are committed to not only managing properties — but actively improving and protecting them. Thank you for being part of our journey.

Warm regards,

*Dion Cusack*

Dion Cusack  
Managing Director



### In this newsletter you can expect:

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New Management-Level Plans

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Property Services Expansion

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Maintenance Matters

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Did You Know?

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Communication & Service Standards

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Compliance Update

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## Major Announcement: New Management-Level Plans

We are proud to introduce our new tiered Property Management Plans, designed to provide greater flexibility and tailored service levels for our clients.

These plans have been carefully structured to reflect the varying needs of property owners — from those seeking essential management, through to those wanting a fully comprehensive, hands-off experience.

Each tier offers:

- Clear and transparent pricing
- Defined service inclusions
- Scalable support as your portfolio grows

This new structure allows us to deliver a more personalised, premium service, while ensuring every client receives the level of management their investment deserves.

If you would like a copy of our new plan options, please get in touch with our team.



## Property Services: A Core Focus

Our Property Services & Maintenance Division continues to grow — and is now a central part of what sets Cusack Partners apart.

Originally designed to support our managed portfolio, this service is now also available to:

- Private landlords
- Homeowners
- Investors outside our management portfolio

What We Offer:

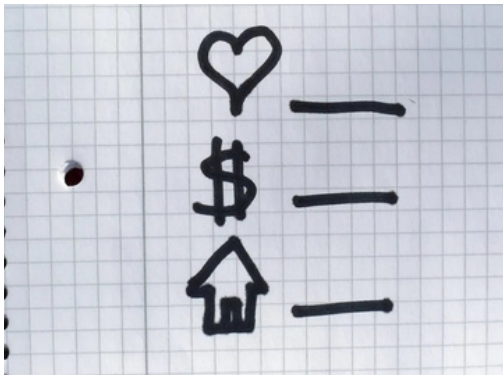
- General property maintenance & repairs
- Pre-tenancy and end-of-tenancy works
- Healthy Homes & compliance upgrades
- Preventative maintenance programs

Why It Matters:

By bringing maintenance in-house, we ensure:

- Faster response times
- Consistent workmanship
- Greater cost control
- Full accountability from start to finish

This means fewer delays, better outcomes, and properties maintained to the highest standard.



## Did You Know?

Routine inspections are one of the most powerful tools in property management. We conduct inspections every three months using advanced 360° imaging technology, allowing us to:

- Track property condition over time
- Identify maintenance issues early
- Provide transparent, detailed reporting

This ensures both owners and tenants are protected, while maintaining high living standards across all properties.



## Communication is KEY:

Clear, consistent communication remains at the heart of everything we do.

Our clients can expect:

- Prompt maintenance updates
- Detailed inspection reports
- Transparent financial reporting
- Open and honest communication at all times

We believe strong communication builds trust — and better results.



## Maintenance Matters:

Proactive maintenance remains one of the most important factors in protecting your investment.

Small issues — when left unattended — can quickly become costly repairs. Our approach focuses on:

- Early detection
- Preventative action
- Long-term asset protection

With our dedicated Property Services team, we can now respond quicker than ever and ensure work is completed efficiently and professionally.



## Compliance:

Property legislation continues to evolve, and staying compliant is more important than ever.

Our team actively monitors regulatory changes to ensure:

- All properties meet current legal requirements
- Healthy Homes standards are maintained
- Owners remain protected from risk

We take a proactive approach so you don't have to.

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## Looking Ahead

As we move into the next quarter, our focus is clear:

- Expanding our Property Services capabilities
- Delivering our new management plans with excellence
- Continuing to raise the standard of property management

We are committed to providing a complete property solution — combining management, maintenance, and long-term asset care under one trusted brand.

If you would like to discuss your property, maintenance needs, or our new management plans, our team is here to help.

Thank you for reading!

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